

## URGENT EXPANDED VOLUNTARY PRODUCT RECALL Glucerna Original, Ensure Harvest, and PediaSure Harvest 8 oz Cartons in 24 Count Case

August 16, 2022

Dear Health Care Professional,

As a follow-up to the August 10, 2022 letter announcing the Lyons Magnus expanded voluntary recall initiated on July 28, 2022 which includes Ensure Harvest, PediaSure Harvest and additional lots of Club Pack Glucerna Original Vanilla, Chocolate, and Strawberry in 8 fluid oz cartons due to the potential for microbial contamination, including from the organisms *Cronobacter sakazakii* and *Clostridium botulinum*, we are confirming the process to return any products from the following list/item numbers.

Product	Abbott Item Number	
PediaSure Harvest 8oz Carton 24 Ct	67962	
Ensure Harvest 8oz Carton 24 Ct	67964	
Glucerna Original Vanilla 8oz Carton 24 Ct Club	68562	
Glucerna Original Strawberry 8oz Carton 24 Ct Club	68566	
Glucerna Original Chocolate 8oz Carton 24 Ct Club	68564	

Our records indicate that we shipped you product from this list. Please immediately stop distribution of the lots listed on page 2.

## We require you to:

- Check and hold your inventory for the select lots listed below. Instructions on how to locate the product lot information are included in this letter.
- If you purchased directly from Abbott: Please complete the attached Product Response Form and return it by e-mail using the information indicated at the bottom of the form. Instructions on how to return the product will be emailed to you from Abbott.
- If you purchased from a distributor: Please contact your distributor for instructions.
- **If you have patients samples:** Please continue to hold product. Your Abbott sales representative will be contacting you to coordinate product return.
- Please immediately notify your consumers/patients who purchased product affected by this recall. Provide them with the attached "consumer/patient" recall letter and **instruct them not to consume recalled product** and follow instructions for returns.
- Alternative products should be determined by a medical professional.



The health of our consumers and quality of our nutrition products is always our highest priority. We apologize for any inconvenience this action may cause and thank you for your collaboration.

For additional information, please call 1-800-551-5840 Monday-Friday 8:30am-5:00pm EST to speak with a customer service representative or ask your Abbott sales representative.

Sincerely,

Anita D'Souza

Director, Commercial QA – Americas

Impacted Lot Numbers

(New products/lot numbers added to table below in bold font)

Product	Abbott Item Number	Carton UPC	Case UPC	Lot Number
PediaSure Harvest 1.0 Cal For Tube Feeding 8oz Carton 24 Ct Case			70074679624	320184X00
				330194X00
		70074679631		330204X00
				330204X01
				330214X00
				350264X00
				360274X00
				360284X00
				370014X00
				370024X00
				380034X00
				380044X00
				380054X00
				380064X00
				380074X00
				380074X01
				390084X00
				390094X00
Ensure Harvest 1.20 Cal For Tube Feeding 8oz Carton 24 Ct Case		70074679655	70074679648	330224X00
				340234X00
				340244X00
				340254X00
				390104X00
				390114X00



Product	Abbott Item Number	Carton UPC	Case UPC	Lot Number
Glucerna Vanilla 8oz Carton 24 Ct Club (Only sold at Costco, BJ's Wholesale Club, and Sam's Club)	68562	0 70074 68563 2	0 70074 68562 5	390124X00
				390134X00
				390144X00
				400194X00
				400204X00
				400214X00
				400224X00
				400234X00
				410294X00
				410304X00
				410314X00
				410334X00
				410344X00
Chusarna Chasalata Raz	68564	0 70074 68656 6	0 70074 68654 9	390184X00
Glucerna Chocolate 8oz Carton 24 Ct Club (Only sold at Costco, BJ's Wholesale Club, and Sam's Club)				400254X00
				400264X00
				400274X00
				410364X00
Character Streambour Co-	68566	0 70074 68567 0	0 70074 68566 3	390154X00
Glucerna Strawberry 8oz Carton 24 Ct Club (Only sold at Costco, BJ's Wholesale Club, and Sam's Club)				390164X00
				390174X00
				400244X00
				410354X00



How to locate product lot number (Examples):

