BYHEART

Voluntary Recall

Out of an abundance of caution, ByHeart has chosen to voluntarily recall five batches of formula. No product distributed by ByHeart has tested positive for contaminants and parents can remain confident in the safety of our product.

If a baby has already consumed the formula, there is no reason for concern and no additional action is needed. To date, we have not received any consumer complaints that would indicate illness from Cronobacter.

This recall **is not** related to ByHeart's own manufacturing facility in Reading, Pennsylvania in any way.

Customers who purchased ByHeart's product should check the bottom of the can for the identified batch numbers:



Please tell customers to discard any cans with these batch numbers.

Read our <u>Founders' Letter</u> and our announcement on the <u>FDA</u> website for more information to share with parents. Additionally, you can view a message

from our founders on our Instagram.



ANY QUESTIONS?

Email us at medical@byheart.com

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