Managing Nutrition Support in the EHR Era – We're All in this Together!

Clinical Nutrition Week 2017
Sponsored by ASPEN Clinical Nutrition
Informatics Committee (CNIC)
Tuesday, 2/21/2017
9:45 am to 11:15 am

Managing Nutrition Support in the EHR Era – We're All in this Together!

- 1. Are EHR's Improving in Safety and Efficiency? Vincent Vanek, MD, FACS, FASPEN
- 2. How can we get EHRs to talk to one another? Margaret Dittloff, MS, RDN
- 3. What are the Key Functionalities Necessary in EHRs to Safely Provide Parenteral Nutrition (PN) to our Patients?

Phil Ayers, PharmD, BCNSP, FASHP

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Are EHR's Improving in Safety and Efficiency?

Vincent Vanek, MD, FACS, FASPEN

- Regional Medical Informatics Officer, Mercy Health of Ohio
- Chair ASPEN Nutrition Clinical Informatics Committee



Disclosures

I have no commercial relationships to disclose



Learning Objectives

- 1. Discuss the methodology of the A.S.P.E.N./Academy EHR Survey
- 2. Review the findings of the A.S.P.E.N./Academy EHR Survey
- 3. List the recommendations from the A.S.P.E.N./Academy EHR Survey



Agenda

- 1. Brief History behind EHR Implementations
- 2. Steps in Implementing an EHR
- 3. Methodology of Initial and Follow Up ASPEN EHR Surveys
- 4. Findings of the ASPEN EHR Surveys
- 5. Example of Nutrition Enhancements in an EHR
- 6. Recommendations from the ASPEN EHR Surveys



History Behind EHR Implementations

- 1991 IOM calls for transition to EHR within 10 years
- 1996 HIPPA (initially introduced to standardize electronic healthcare transactions and nation identifiers for providers)
- 1999 VA implemented EHR (VistA)
- 2000 IOM published "To Err Is Human: Building a Safer Health System" (44,000-98,000 deaths in U.S./yr due to medical errors)
- 2004 President Bush established National Coordinator for Healthcare Information Technology (ONCHIT) – charged with developing & implementing an interoperable HIT infrastructure to improve quality and efficiency; set goal to have all Americans treated with EHR by 2014
- 2008 11% of non-federal U.S. hospitals had basic EHR and < 2% comprehensive EHR

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History Behind EHR Implementations

- 2006 Housing Market "Bubble Busted"
- 2008 "late-2000s recession,", "Great Recession," "the Lesser Depression," or "the Long Recession"
- 2/2009 American Recovery and Reinvestment Act
 (ARRA) \$787 billion (subsequently increased to \$840 billion) in tax cuts and
 benefits, funding of entitlement programs and unemployment benefits, and funding
 federal contracts, grants, and loans
- 2/2009 Health Information Technology for Economic and Clinical Health (HITECH) Act part of ARRA – \$19 billion



History Behind EHR Implementations

- 2/2009 HITECH Act "Carrot and Stick" approach to getting providers and hospitals to implement EHRs:
 - ✓ "Carrot" starting in 2010 federal government to provide incentive payments for implementing or having an EHR
 - ➤ Hospitals up to \$11 million over 3 years
 - ➤ Provider Offices up to \$44,000/provider over 3 years
 - ✓ "Stick" starting in 2015 Medicare decreases reimbursements
 1% with an additional 1% each year to maximum of 5% if do not
 have an EHP
 - ✓ EHR Must Meet Meaningful Use (MU) to obtain incentive payments or avoid penalties – implemented in Stages, i.e. Stage 1 Stage 2, and Stage 3



History Behind EHR Implementations

- 2015 Medicare Access and CHIP Reauthorization Act of 2015 (MACRA) – switches from the Sustainable Growth Rate formula to calculate reimbursement to the Quality Payment Program ("Value Based Care Payment")
 - ✓ Advanced Alternative Payment Models (APMs)
 - ✓ Merit-based Incentive Payment System (MIPS)
- Data collection starts in 2017 payment adjustments start in 2019
- Meaningful Use will be rolled into the above payment models





Methodology of Initial and Follow Up ASPEN EHR Surveys

- 2/2012 Initial EHR Survey surveyed all ASPEN members from 2/1/2012 to 2/22/2012 ¹
- 7/2014 ASPEN formed the Clinical Nutrition Informatics Committee (CNIC)
- 9/2014 to 1/2015 Follow Up EHR Survey CNIC decided to conduct a follow up EHR survey and expand to members of other nutrition societies as well ²
- 1. Vanek VW. NCP, 2012, 27(6):718-737
- 2. Vanek VW et al. NCP, 2016, 31(3):401-415

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Methodology of Initial and Follow Up ASPEN EHR Surveys

- Survey Monkey link emailed to potential participants
- Survey consisted of 20 questions
 - ✓ 6 Questions Discipline, Country, Setting, How long in nutrition support?, What EHR do you use and how long have you used it?
 - ✓ 5 Questions Rate the safety and effectiveness of: 1)
 Nutrition documentation, 2) Ordering oral diets, 3) Ordering oral nutrition supplements (ONS), 4) Ordering tube feedings (EN), 5) Ordering parenteral nutrition (PN)
 - ✓ 2 Questions What do you like best and least about the nutrition content of your EHR (free text fields)
 - √ 7 Questions different between surveys
 - ➤ Initial Survey who enters nutrition orders
 - > Follow up Survey specific questions about PN ordering and one question on time to complete work before and after EHR

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Responses to the safety and effectiveness questions of the 5 different Nutrition Content Areas in the ASPEN EHR Survey

- 1. Highly safe and effective
- 2. Moderately safe and effective
- 3. Usually safe and effective, but opportunities for improvement
- 4. Needs improvement before I would consider it completely safe and effective
- Serious safety and effectiveness concerns and needs urgent changes



Responses to the safety and effectiveness questions of the 5 different Nutrition Content Areas in the ASPEN EHR Survey

FAVORABLE RESPONSES

1. Highly safe and effective

* p< 0.05

2. Moderately safe and effective

UNFAVORABLE RESPONSES

- Usually safe and effective, but opportunities for improvement
- 4. Needs improvement before I would consider it completely safe and effective
- Serious safety and effectiveness concerns and needs urgent changes

Response Rates for the ASPEN EHR Surveys

Nutrition Societies	Response Rates
• ASPEN members only	864/5,810 (14.9%)
2014 Follow EHR Survey	
ASPEN Members	393/6,179 (6.4%)
Non-ASPEN Members in Database	236/33,165 (0.7%)
American Society for Nutrition ¹	28/2,189 (1.3%)
Academy of Nutrition and Dietetics ²	468/8,559 (5.5%)
TOTAL	1,989/55,902 (3.6%)

respond if they had already received the survey as a member of another nutrition society

¹ Medical Nutrition Council members only – includes ASN members who practice clinically

² Clinical Nutrition Managers, Dietitians in Nutrition Support, Medical Nutrition Practice Group, and Pediatric Nutrition Dietetic Practice Group

NOTE: Individuals in 2014 Survey of other nutrition organizations were instructed to not

Background Infor	mation from	the ASPEN	EHR Survey
	2012-ASPEN	2014 - ASPEN	2014-Non-ASPEN

	2012-ASPEN	2014 - ASPEN	2014-Non-ASPEN
Discipline			
Dietitian	676 (78%)	315 (80%)	660 (90%)
 Physician 	98 (11.5%)	51 (13%)	28(4%)
 Pharmacist 	51 (6%)	11 (3%)	30 (4%)
Nurse/NP	35 (4%)	14 (3.5%)	9 (1%)
 Not specified 	4 (0.5%)	2 (0.5%)	5 (1%)
Located in U.S.	790 (91%)	371 (94%)	671 (92%)
Practice Setting Hospital only Outpt only Both Home Care	605 (70%) 19 (2%) 189 (22%) 51 (6%)	291 (74%) 8 (2%) 87 22%) 7 (2%)	411 (56%) 92 (13%) 212 (29%) 17 (2%)
Time in Nutrition Support 1-2 years 3-5 years 5-10 years > 10 years	82 (9%) 118 (14%) 183 (21%) 481 (56%)	43 (11%) 44 (11%) 67 (17%) 239 (61%)	86 (12%) 77 (11%) 137 (18%) 432(59%)
Currently Using EHR	742 (86%)	347 (94%) *	577 (90%)

Favorable Responses to 5 Nutrition Content Areas

- Favorable responses for each content area ranged from 44% to 62%
- None of the 2014 favorable responses were significantly better than the 2012 responses and Ordering ONS and Ordering PN were significantly lower
- 2014 Non-ASPEN favorable responses significantly higher compared to 2014 ASPEN favorable responses for Ordering PN
- TOTAL Responses
 - o Ordering ONS significantly higher than other 4 areas
 - o Ordering Oral Diets significantly higher than Nutrition Documentation

	2012-ASPEN	2014-ASPEN	2014-Non-ASPEN	TOTAL	
No. Respondents	608	291	411	1,310	
Nutrition Documentation	306 (50%)	137 (47%)	222 (54%)	665 (51%)	
Ordering Oral Diets	345 (57%)	146 (50%)	232 (56%)	723 (55%) 1	
Ordering ONS	379 (62%)	158 (54%) ²	240 (58%)	777 (59%) 3	
Ordering EN	339 (56%)	143 (49%)	225 (55%)	707 (54%)	
Ordering PN	335 (55%)	128 (44%) ²	220 (54%) 4	683 (52%)	
p<0.05 ordering oral diets response	s significantly better compared	with nutrition documentation b	ut not significantly different from ar	y other nutrition content areas	

p<0.05 comparing 2014 ASPEN member survey vs 2012 ASPEN member survey p<0.05 ordering oral nutrition supplements responses significantly better compared with each of the other 4 nutrition content areas



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Comparison Favorable Responses by Discipline

- Combining all 3 survey groups from 2012 and 2014
- Only significant differences in discipline compared to all other disciplines combined was with Nutrition Documentation
 - ✓ Dietitians had a higher Favorable response rate
 - ✓ Pharmacists had a significantly lower Favorable response rate

	% Favorable Responses						
	Nutrition						
l	Documentation	Diets	Supplements	Feedings			
Discipline							
Dietitian	571/1097 (52%) 1	602/1097 (55%)	653/1097 (60%)	593/1097 (54%)	576/1097 (53%)		
Physician	19/45 (42%)	27/45 (60%)	30/45 (67%)	28/45 (62%)	26/45 (58%)		
Pharmacist	50/120 (42%) 2	67/120 (56%)	67/120 (56%)	62/120 (52%)	55/120 (46%)		
Nurse/NP	23/42 (55%)	25/42 (60%)	25/42 (60%)	22/42 (52%)	22/42 (52%)		
p < 05—discipline's score significantly better than the other disciplines listed combined							



Comparison Favorable Responses by Length of Time EHR in Use

- Combining all 3 survey groups from 2012 and 2014
- Only consistent differences across all 5 Nutrition Content Areas were:
 - ✓ Respondents using the EHR 1-3 years significantly more favorable responses than Respondents using EHR < 1 year
 - ✓ Respondents using the EHR > 10 years significantly more favorable responses than Respondents using EHR < 1 year

	% Favorable Responses				
	Nutrition	Ordering Oral	Ordering Oral	Ordering Tube	Ordering PN
	Documentation	Diets	Supplements	Feedings	
Length of Time					
EHR in Use					
< 1 year	56/166 (34%)	66/166 (40%)	69/166 (42%)	58/166 (35%)	59/166 (36%)
1-3 years	152/327 (46%) 1	176/327 (54%) 1	192/327 (59%) 1	169/327 (52%) 1	164/327 (50%)
3-5 years	164/302 (54%)	162/302 (54%)	187/302 (62%)	168/302 (57%)	154/302 (51%)
5-10 years	178/319 (56%)	198/319 (62%) 1	202/319 (63%)	207/319 (65%) 1	191/319 (60%)
> 10 years	115/196 (59%) 2	121/196 (62%) 2	127/196 (65%) 2	122/196 (62%) 2	112/196 (57%)

.o.—group 8 responses significantly better than previous group.
< .05—>10-year group responses significantly better than the <1-year group</p>

Comparison Favorable Responses by Vendor

- Combining all 3 survey groups from 2012 and 2014
- KLAS is non profit organization that ranks EHR vendors each year - some re-arranging of vendor ranks from 2011 to 2014
- respondents used one of the two top ranked vendors
- Average Favorable responses for all 5 **Nutrition Content** Areas significantly correlated with the Vendor's KLAS Rank in 2014

KLAS Rank		EHR	No. Using	% Favorable Responses		
2011	2014	Vendor	Vendor	Average 1	Range	
1	1	A	387	60.0%	56%-63%	
2	2	В	285	55.6%	49%-65%	
4	3	D	92	52.8%	51%-54%	
5	4	E	206	43.8%	41%-51%	
3	5	С	54	55.6%	48%-61%	
	6	L 2	39	40.2%	26%-54%	
T6		F 2	54	40.2%	30%-48%	
T6	NR	G	5	60.0%	60%	
NR	NR	Н	27	33.4%	30%-37%	
NR	NR	I	2	12.5%	0%-50%	
NR	NR	J	4	30.0%	25%-50%	
NR	NR	K	7	54.2%	43%-57%	
NR	NR	M	23	50.6%	43%-57%	

 1 Excluding the non-ranked vendors, the 2014 KLAS ranking significantly ($\rho < 0.01$) correlated to the EHR vendor's average favorable responses 'Same vendor but had a different EHR application in the 2012 survey (F) than in the 2014 survey (L)

Example of Enhancements in EHR

- Unpublished data Mercy Health of Ohio 19 hospitals All adult pts admitted 4th Quarter 2014
- Comparison pts with Admission Nutrition Screen (NS) positive vs. negative
- NS Pos. pts had higher hospital mortality, LOS, readmission rate, and hospital charges
 NS Pos. pts had higher frequency of Malnutrition Discharge Dx but still 86%
- Dietitian's Malnutrition Assessment was not recorded discretely so could not

	NS Negative	NS Positive	p Value
Number of Patients	27,621 (75%)	9,557 (25%)	
Hospital Mortality	295 (1.1%)	287 (3.0%)	< 0.0001
Discharge Diagnosis Malnutrition			
• None	26,875 (97.3%)	8,229 (86.1%)	< 0.0001
Other Malnutrition diagnosis	444 (1.6%)	672 (7.0%)	< 0.0001
Moderate or Severe Malnutrition	302 (1.1%)	656 (6.9%)	< 0.0001
Financial/Clinical Outcomes			
 Hospital LOS (days), mean ± SD 	4.11 ± 3.96	5.36 ± 4.60	< 0.0001
30-Day Readmission Rate	1,724 (6.2%)	886 (9.3%)	< 0.0001
• Total Hospital Charges, mean + SD	\$33,107 ± \$43,389	\$35,891 ± \$42,299	< 0.0001

Mercy Health of Ohio EHR Enhancements from Malnutrition Study

- Need to implement Mercy Health wide standardized Malnutrition Policy and Procedure
- Need to switch to a standardized, validated malnutrition screen on admission
- Need to standardize dietitian documentation and record discretely
- Improve accuracy of physician documentation regarding malnutrition such that can accurately code for and receive appropriate reimbursement for malnutrition



SUMMARY

- All healthcare systems either have or soon will have an
- The ASPEN EHR Survey should be a wake up call for EHR Vendors, EHR Programmers, EHR Implementation Teams, and Nutrition Clinicians that the Nutrition content of the current EHRs need improved!!
- EHR Implementation is a "Clinical" Project NOT and "IT" Project" - NUTRITION CLINICIANS NEED TO BE INVOLVED!!
 - ✓ Work for EHR Venders
 - ✓ Be a part of the healthcare system EHR Build/Support Teams
 - ✓ Formation of Clinical Nutrition Informatics Committees within your organization CENTRAL LEADING THE SCI

How Can We Get EHRs to Talk to One Another?

Margaret Dittloff, MS, RDN Academy of Nutrition and Dietetics, Chicago, IL



Disclosures

• Academy of Nutrition and Dietetics, Research Project Manager



Learning Objectives

Upon completion of this session, the learner will be able to:

- 1. Define interoperability, the role of interoperability in nutrition care, and why it matters
- 2. Discuss Health Information Exchanges and why sharing information is so difficult
- 3. Create a plan to allow seamless information sharing for patients across the continuum of care



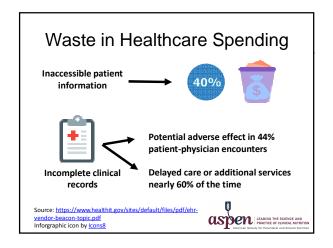
Non-federal Acute Care Hospital Electronic Health Record Adoption

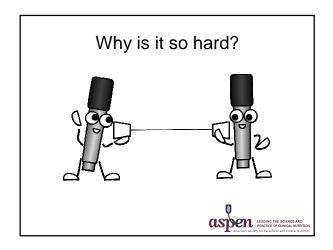
Source: Office of the National Coordinator for Health Information Technology. Office-based
Physician Electronic Health Record Adoption, "Health To Quick-Stat #50.
dashboard.healthit.gov/quickstats/pages/physician-ehr-adoption-trends.php. December 2016.

Accessed 1/07/2017

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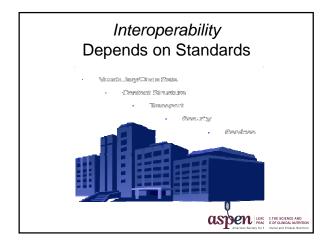
Interoperability The ability of a system to exchange electronic health information with and use electronic health information from other systems without special effort on the part of the user.

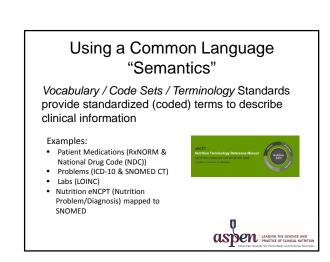




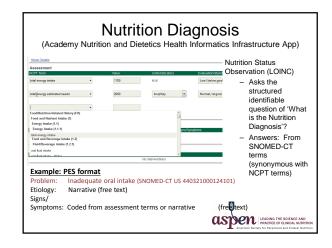


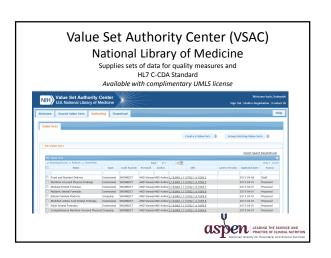
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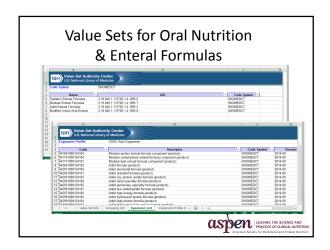


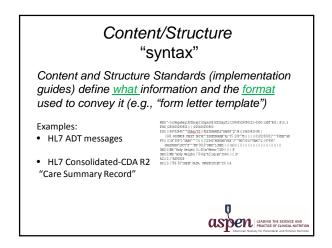


Source: https://www.healthit.gov/playbook/pdf/information-blocking-flyer.pdf

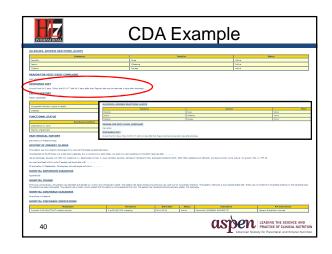




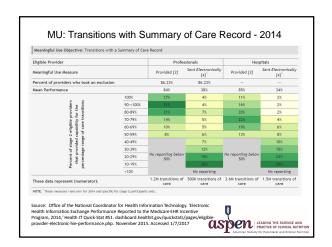








Transport, Security & Services Transport standards define the method or "how" to move secure messages/information between different electronic systems. Implementation Specifications for Services (i.e., the infrastructure components deployed and used to address specific interoperability needs) Examples: Direct protocol (secure email messaging) X.509 (for digital certificates) DNS+LDAP (locating and authenticating recipient's certificates)



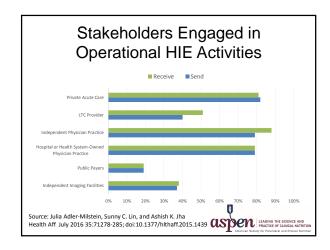
Community & State HIE Efforts

2014 survey found:

- 106 HIE efforts were operational
 - 11% from 2012
- 21 were planning to become operational
 - 60% from 2012

*Not including HIE networks led by single vendors or consortium of vendors such as EPIC's Care Everywhere Network or CommonWell Health Alliance.

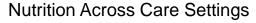




Top Five Commonly Exchanged Data Type of Data Exchanged 50% Source: Julia Adler-Milstein, Sunny C. Lin, and Ashish K. Jha Health Aff July 2016 35:71278-285; doi:10.1377/hlthaff.2015.1439

Significant Barriers to Health Information Exchange · Developing a sustainable business model Integration into care planning workflows · Lack of funding \$ · Limitations of current interface standards Competition with EHR vendors LEADING THE SCIENCE AN



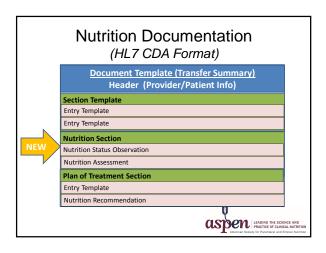


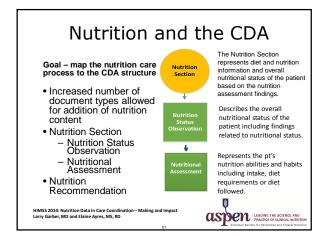
- Enteral Use Case
- Transferred to Rehab Hospital or LTPAC with EN or PN
- Discharged to home (Home Health - Infusion Services)





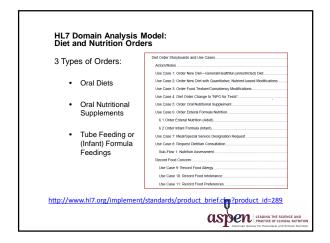




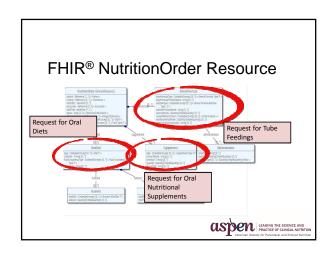






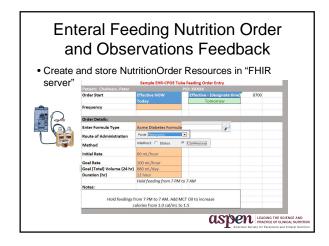


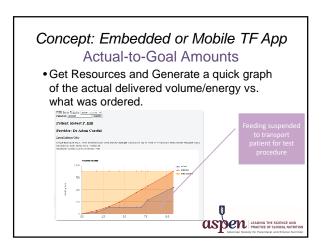












Learning Assessment Questions

- Semantic interoperability depends on structured clinical content that use the same
 - a) message format
 - b) standardized terminology and value sets
 - c) emerging open-source APIs
 - d) infrastructure services
- 2. Using clinical terminology and structured nutrition data in our nutrition assessment and progress notes within the electronic health records will enable
 - a) speed of data entry
 - b) improved dietitian workflow
 - c) use of nutrition concepts for quality improvement and outcomes research
 - d) provider engagement



References

- 1. https://dashboard.healthit.gov/quickstats/quickstats.php
- Office of the National Coordinator for Health Information
 Technology, Report to Congress on Health Information Blocking
 (April 2015), available at
- https://www.healthit.gov/sites/default/files/reports/info_blocking 040915.pdf.
- Engagement In Hospital Health Information Exchange Is Associated With Vendor Marketplace Dominance. Health Aff. July 2016 35:71286-1293;
- The Number Of Health Information Exchange Efforts Is Declining, Leaving The Viability Of Broad Clinical Data Exchange Uncertain.
 Julia Adler-Milstein, Sunny C. Lin, and Ashish K. Jha. Health Aff. July 2016 35:71278-1285; doi:10.1377/hlthaff.2015.1439



What Are the Key Functionalities Necessary in EHRs to Safely Provide PN to Patients

Phil Ayers, PharmD, BCNSP, FASHP Mississippi Baptist Medical Center Clinical Associate Professor University of Mississippi School of Pharmacy



Disclosures

Baxter Fresenius Kabi Janssen Mallinckrodt



Learning Objectives

- Review the ASPEN/ASHP/AND call to action paper for optimizing the EHR in the PN process.
- 2. Discuss opportunities for optimizing the EHR for PN
- 3. Describe the benefits of EHR optimization in the PN process.



Call to Action

- 2015 work group was formed consisting of members of ASPEN, ASHP, AND
 - Experts in PN
 - EHR Functionality
 - Health Information Technology (HIT) standards
- Publish a call to action paper in journals of participating organizations. A Call to Action for Optimizing the Electronic Health Record in the Parenteral Nutrition Process.



Goals

- Increase awareness of EHR vendors of consensus recommendations and guidelines for safe PN ordering
- Recommend to EHR vendors opportunities to improve PN process functionality and clinical decision support
- Encourage HIT standards for PN across the continuum of care
- Publish a joint paper on EN and best practices



Key Areas

- Standardized PN order and label
- Clinical Decision Support (CDS) and warnings for:
 - Macronutrient
 - Micronutritient
 - Toxicities
 - Incompatibities
- EHR interfaces with Automatic Compounding Device (ACD)
- Ordering cyclic PN
- Transition from hospital to home



Standardization

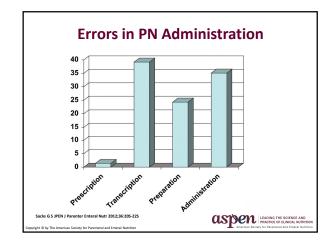
- Development and implementation of technical and practice standards into a process so that all health care providers deliver the same level of care
- Opportunities exist for standardization at each step in the PN process
- Supported by:
 - ISMP
 - ASPEN 2004 safe practice
 - ASPEN 2007 statement on PN standardization
 - ASPEN 2014 Consensus Recommendations

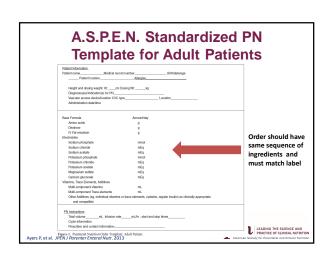


ISMP Safe Practice Recommendations

- · Match prescribing and pharmacy templates
- · Build, test and heed automated warnings
- · Heighten suspicions of errors
- · Carry out effective redundancies
- Provide clear labeling that matches the sequence of ingredients in the PN order templates in EHR PN order form and the ACD
- Educate and validate competency
- · Eliminate transcription of PN orders







A.S.P.E.N. Standardized PN Template for Pediatric and Neonatal Patients Order should have same sequence of must match label LEADING THE SCIENCE AND PRACTICE OF CLINICAL NUTR AMERICAN SCREENS STATEMENT AND AMERICAN SCREENS STATEMENT AND AMERICAN STATEMENT AND AM

Clinical Decision Support (CDS)

- Concentrations
 - Thresholds
- Rates of infusion
 - Dextrose
- Lipid emulsion
- Stability
 - Divalent ions (cracking)
- CompatibilityCalcium-phosphorus
- Point of prescribing
 - Ensure adequate provision of nutrients, avoid deficiencies, toxicities, instabilities
 - · Time of order verification/review



Clinical Decision Support

- Dosing alerts (both upper limits/maximums and lower limits/minimums) available in all possible units of measurement (e.g., amounts per day, amounts per dose, amounts per liter/volume/concentration, % concentration, etc.), taking into account whether the PN is being administered through a central or peripheral line
- Auto-populating fields
- Require mandatory fields to be completed
- Require all fields to be completed before order entry
- Use of check-boxes or drop-down menus instead of freetext when possible
- Precipitation warnings based on the calcium-phosphate curve



EHR and ACD

- Fully integrated with no manual transcription
- Standardized additive sequence
- · Alert when formulation issues are identified
- · Ability to quickly change products
- · Barcode scanning technology



Ordering Cyclic PN

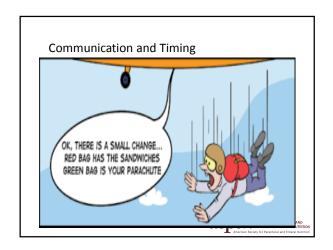
- · Ability to taper up and down
- · Taper regimens
- · Customize as needed

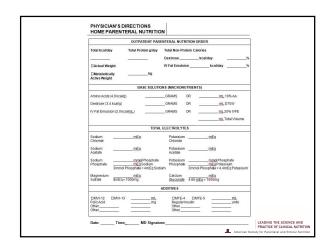


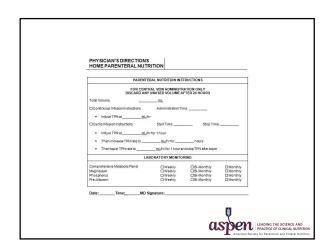
Transition of PN

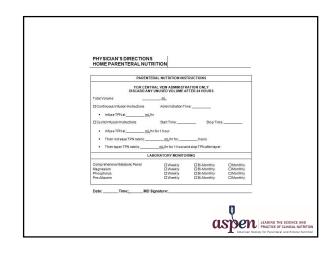
- Approximately 40,000 individuals in U.S. are dependent on home PN
- · Ability to transfer between systems (interoperability)
- Review the last PN order within the hospital
- Standardization

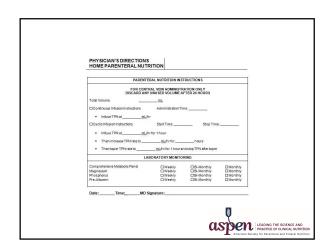


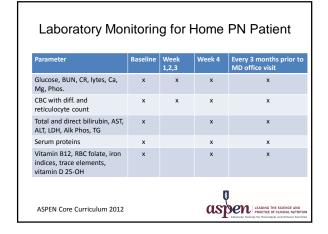












Summary

- Utilize standardized and validated PN Order and Labeling templates as recommended by ASPEN
- Design PN Orders to facilitate ordering based on ASPEN recommendations and incorporate CDS for Adult, Pediatric, and Neonatal Patients
- Adult, Pediatric, and Neonatal Patients

 Analyze workflow from patient specific PN ordering to minimize manual transcription or double documentation and provide appropriate CDS support in all of these steps.

 Include the functionality to order cyclic PN with and without taper up and/or taper down

 Include the functionality to transition from hospital PN orders to home PN orders and vice versa



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