



March 20, 2023

Dear Healthcare Professionals,

Abbott is committed to patients who rely on EleCare<sup>®</sup> and we are continuing to make progress on delivering these important formula products to the places where patients can best access them.

We have released additional EleCare for distribution to select retailers, pharmacies, and home medical equipment suppliers. Parents and caregivers who are currently using or need EleCare should seek product through their normal channels.

If a patient has an urgent need and cannot obtain EleCare through their normal channels, Abbott continues to provide EleCare Infant and EleCare Jr Vanilla products in the U.S. through the **EleCare Urgent Product Request** process. Parents and caregivers in urgent need should contact their healthcare provider or Abbott at 1-800-881-0876 for additional information.

We are doing everything we can to get products to the market as quickly as possible. If you have questions, please reach out to your Abbott Sales Representative. If your patients have questions, please direct them to the Abbott Consumer Relations line at 1-800-881-0876.

Thank you,

A handwritten signature in black ink that reads 'Matt Beebe'.

Matt Beebe, General Manager  
Therapeutic Nutrition  
Abbott