



November 2, 2022

Dear Healthcare Professionals,

Abbott is committed to patients who rely on EleCare<sup>®</sup> and we are continuing to make progress on delivering these important formula products to the places where patients can best access them.

Over the past two months, we have shipped more than 180,000 cans of EleCare Infant, EleCare Jr Unflavored, and EleCare Jr Vanilla to distributors, hospitals, home medical equipment suppliers, and select retailers, including Walmart and AbbottStore.com. As we continue to fill orders and manage evolving timelines related to our product releases, we anticipate releasing additional product for distribution in December.

If a patient has an urgent need and cannot obtain EleCare through their normal channels, Abbott will continue to provide EleCare Infant and EleCare Jr Vanilla products in the U.S. through the **EleCare Urgent Product Request** process. Parents and caregivers in urgent need should contact their healthcare provider or Abbott at 1-800-881-0876 for additional information.

Parents and caregivers who are currently using EleCare should continue to obtain product through their normal channels including select retailers, pharmacies, medical equipment suppliers.

We understand how difficult this situation has been for everyone who relies on EleCare products to support their unique needs. We are doing everything we can to get products to the market as quickly as possible.

If you have questions, please reach out to your Abbott Sales Representative. If your patients have questions, please direct them to the Abbott Consumer Relations line at 1-800-881-0876.

Thank you,

A handwritten signature in black ink that reads 'Matt Beebe'.

Matt Beebe, General Manager  
Therapeutic Nutrition  
Abbott