



February 19, 2023

Subject: ABACUS Label Error Field Action – Software Upgrade

Dear Directors of Pharmacy and Nursing:

This correspondence is being provided as a follow-up to our Urgent Medical Device Correction (FA-2022-017) issued June 22, 2022, for ABACUS Order Entry & Calculation software. Baxter has completed the necessary upgrade actions for our ABACUS software, addressing the potential risk of medication errors when modifying bag label templates.

The upgraded software version is ABACUS v3.3.3. and is available in the respective CE, SE, and ME editions. ABACUS v3.3.3. has removed the ability for all Abacus users to modify label templates. Customers should contact the Baxter Technical Service team for any modifications to current label templates. All current customers are expected to upgrade to v3.3.3.

With the launch of this upgrade, Baxter is discontinuing all support for previous ABACUS versions. Due to the critical nature of this medical device correction, the Baxter Technical Service team will only be troubleshooting or addressing issues/concerns, with this latest version of ABACUS. All new customers will receive the newest version of ABACUS (v3.3.3.) only.

To schedule your upgrade to ABACUS v3.3.3., US customers can call 888-608-9898. Outside the US, please contact your local Technical Service representative.

Sincerely,

Nicolas Vanhaelen

Nicolas Vanhaelen
Director, Product Quality
Baxter Healthcare Corporation