



September 12, 2022

Dear Healthcare Professionals,

Thank you for your continued patience as we work to return our formula products to the market as soon as possible. As you know, upon reopening our Sturgis, Mich., manufacturing facility in early July, we prioritized the production of our specialty products including metabolic formulas. The first products released, ProViMin® and Calcilo XD®, are shipping now in the U.S.

Please see below for estimated U.S. metabolic product releases through January 2023. After product is released, it can take up to four weeks for products to be available through standard channels such as home medical suppliers, distributors, and state programs.

Please note that while the release timing listed is our best estimate, the dates may shift. Restarting a large manufacturing facility after a several-month shutdown is a complex process, and it takes time to ensure that equipment, processes, and production are functioning smoothly and sustainably. It's taken us time to ramp up production consistently. There have been- and likely will be- stops and starts from time to time. We've experienced events like severe weather, we've had to make mechanical adjustments, and we've had to discard some early production batches that didn't meet our standards.

Estimated Release Month for the U.S.	Product
October 2022	Pro-Phree®, Ketonex®-1 and 2, Phenex®-1, Similac PM 60/40®, Cyclinex®-1, I-Valex®-1, Glutarex®-1, Propimex®-1
November 2022	Phenex-2 Unflavored and Vanilla, I-Valex-2, Cyclinex-2, Hominex®-2, Tyrex®-2, Glutarex-2, Propimex-2
January 2023	Hominex-1, Tyrex-1

We want to reassure you and the communities you support that we currently have a sufficient supply of all our metabolic products to support urgent patient needs in the United States until newly manufactured metabolic product is released. To obtain product for a patient in urgent need, you can order via our urgent release process:

- Download the form at www.abbottnutrition.com/metabolics
- A Physician will need to fill out the form with patient information and to attest that the patient is in urgent need of the product. One form per patient.
- Fax the form to 1-877-293-9145 or email to metabolicorders@abbott.com

We understand how difficult this situation is for you as healthcare professionals and the parents, caregivers, and patients that you serve. We are doing everything we can to get safe, quality products to the market as quickly as possible.

If you have questions, please call the Metabolic Hotline at 1-800-986-8755. If your patients have questions, please direct them to the Abbott Consumer Relations line at 1-800-881-0876.

Thank you,

A handwritten signature in black ink that reads "Matt Beebe". The signature is written in a cursive, flowing style.

Matt Beebe, General Manager
Therapeutic Nutrition
Abbott