



March 18, 2024

Dear Valued Customer,

We want to provide an update regarding Vivonex® Pediatric Powder. Unfortunately, we are currently facing manufacturing challenges in our production facility, which will result in an extended out-of-stock situation. We anticipate our current inventory will be depleted in May 2024 based on typical demand. Despite our best efforts we've exhausted viable options to manufacture this product at our current facility at this time. We are working diligently on a long-term manufacturing solution to provide more consistent supply and anticipate resuming production in Q4 2024. We understand the significance of this product in supporting the well-being of your patients, and this decision was not taken lightly.

Paused Product			
Product Code	Case UPC/GTIN Code	Description	Est. Inventory Depletion Date
0713100	10043900713103	VIVONEX® PEDIATRIC, Unflavored 36 x 1.7 oz packets	May 15, 2024

We understand that your patients have unique nutritional needs. We've identified a list of alternative products that you may consider based on your clinical discretion. We trust your clinical judgment to prioritize the available products for those patients who require them the most.

Alternative Products			
Age	Product Code	Case UPC/GTIN Code	Description
< 1 year old*	1303478822	07613034788221	ALFAMINO™ INFANT, Unflavored Powder 6 x 400 g canisters
> 1 year old	1303478796	07613034787965	ALFAMINO™ JUNIOR, Unflavored Powder 6 x 400 g canisters
	1328710607	07613287106070	ALFAMINO™ JUNIOR, Vanilla Powder, 6 x 400 g canisters
	9871677360	00798716773607	PEPTAMEN JUNIOR®, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags
	9871616253	00798716162531	PEPTAMEN JUNIOR®, Unflavored 24 x 250 mL carton
	9871616252	00798716162524	PEPTAMEN JUNIOR®, Vanilla 24 x 250 mL carton
	9871660130	00798716601306	PEPTAMEN JUNIOR®, Strawberry 24 x 250 mL carton

* ALFAMINO™ INFANT is intended for infant 0-12 months of age; Vivonex® Pediatric Powder is intended for children ages 1-13 years.



We deeply appreciate your understanding and continued partnership as we navigate the extended out of stock together. Should you have any questions or require additional information, please work with your Nestlé representative, or call our Consumer Service Center, staffed by Registered Dietitian Nutritionists (RDNs), at 1-800-422-2752. Additional product information and support tools can be found on The Nestlé Medical Hub at www.nestlemedicalhub.com.

If ordering through one of our distributor partners, please work directly with your distributor representative to access product alternatives.

You have our unwavering commitment to providing the highest quality solutions to enhance the health and well-being of those you care for.

Sincerely,

A handwritten signature in cursive script that reads "Felicia Belle". The signature is written in a dark grey or black ink.

Felicia Belle
Vice President, Head of Sales
Nestlé Health Science, US